

# Hilton

## RECOGNITION

Our goal is to provide the support, tools and resources that are essential to recognizing and rewarding Team Members. Check us out at [hilton-recognition.com](http://hilton-recognition.com)!

### CEO LIGHT & WARMTH AWARD

#### THE CEO LIGHT & WARMTH AWARD

was created to honor a handful of Team Members each year who embody the Hilton values of Hospitality, Integrity, Leadership, Teamwork, Ownership and Now. This award is the top honor a Hilton Team Member can receive, so submit a nomination for someone you know

who goes above and beyond in big ways. Visit [hilton-recognition.com](http://hilton-recognition.com) and submit a nomination today. Eight to ten winners are chosen per year.



A Hilton **"HIGH FIVE!"** is a convenient and immediate way to recognize a Team Member for living our shared values of Hospitality, Integrity, Leadership, Teamwork, Ownership, and Now. Brand-specific and corporate versions are available.

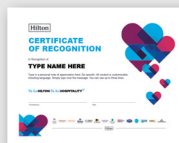
Simply choose a value, type your message in any language, press send, and make someone's day! All content is customizable. A print-friendly version is also available for download. This tool is available September - May.

### Spirit AWARD

#### THE SPIRIT AWARD

is given in recognition of Team Members whose performance is truly exemplary. If you know of anyone who has their own unique, noteworthy way to increase productivity, boost teamwork, generate revenue or get involved with their

community, make a Spirit nomination today. **Everything you need is on [hilton-recognition.com](http://hilton-recognition.com)**, including tips on how to write a winning nomination.



Sometimes you want to recognize a special achievement. Use these customizable **THANK YOU CARDS & CERTIFICATES** to recognize specific individuals for the unique contributions that they've made. Simply download the PDF, type your message in any language and print. Use this great tool next time someone does something noteworthy, and make their day with a personalized card or certificate.

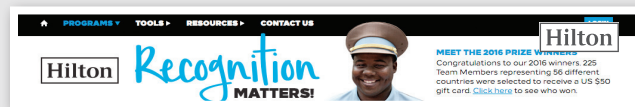


### Catch Me AT MY BEST

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is our recognition program that runs from June - August. It's a tremendously effective way for everybody to show appreciation to those Team Members who really make an added effort to show their hospitality. It's also a fantastic way to get your Team Members involved in proactively recognizing their peers! Simply go

to <http://ecatch.hiltonrecognition.com> and start catching your Team Members.



**RECOGNITION MATTERS!** gives Hilton managers and supervisors tips and tools for better recognition that they can use to recognize and motivate their team. From ideas and best practices to information on recognition tools and much more, you can find all of these resources here. When you subscribe, you receive valuable monthly newsletters. So sign up today – and put the power of recognition to work for you!

### International HOUSEKEEPING WEEK (SEPTEMBER 10-16)

They keep our rooms shining, and our guests smiling. While we show our appreciation for our **HOUSEKEEPING** team year round, each September we set aside one special week to

really put the spotlight on them. All the tools, ideas and downloadable materials are available on [HILTON-RECOGNITION.COM](http://HILTON-RECOGNITION.COM). Have your teams add their unique twist to this fun, inspiring and memorable week.



#### THE HILTON RECOGNITION CALENDAR

is 100% digital and customizable with the option to choose country-specific holidays and add personalized calendar dates. You'll find ideas, best practices and tools to help recognize ALL departments, and positively impact morale and performance. Plus you can download those same dates and holidays and import them into Outlook.

## RECOGNITION TEAM CONTACTS

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We Are **HILTON** We Are **HOSPITALITY** 

